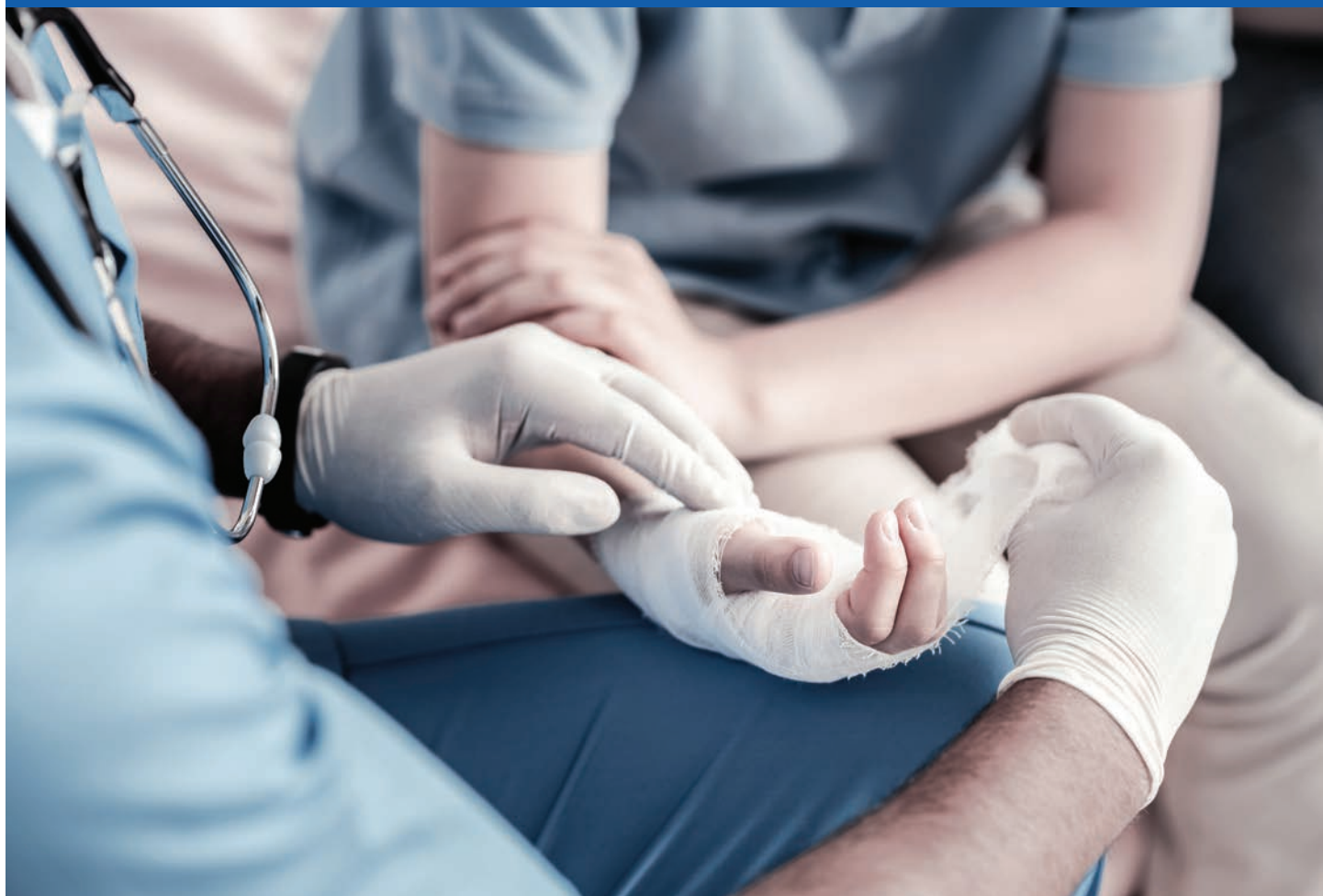


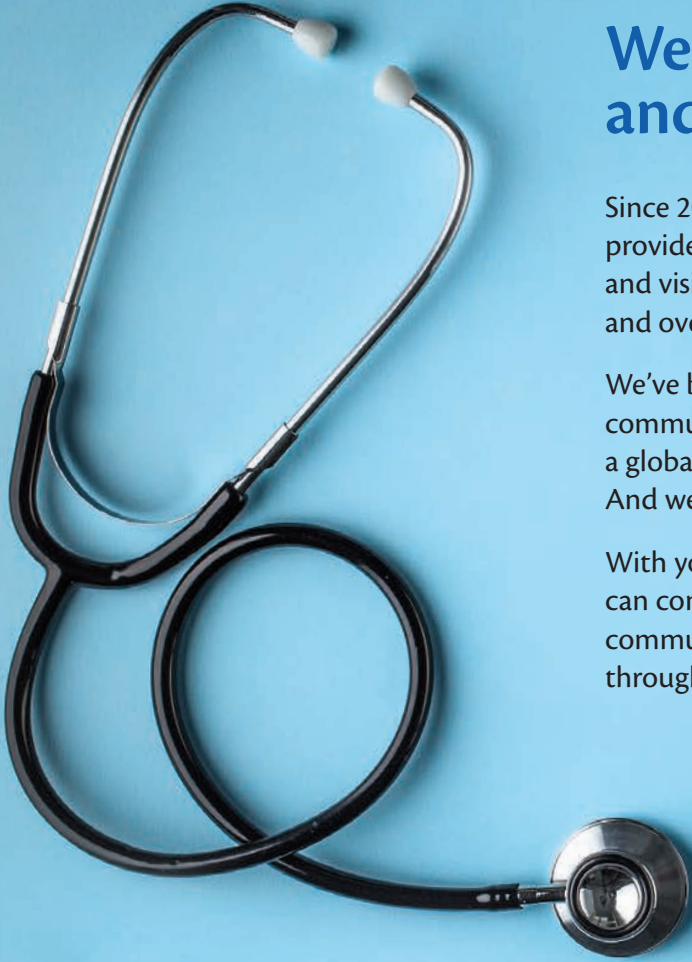
Still Serving. Still Caring.
Still Making a Difference.



2020 *ANNUAL REPORT*

CommunityHealth
FREE CLINIC

communityhfc.org



We haven't given up — and neither should you.

Since 2002, Community Health Free Clinic has provided free prescription services, medical, dental and vision care to Cedar Rapids' most underserved and overlooked residents.

We've been a reliable source of light through our community's darkest hours—including two floods, a global pandemic and a devastating storm. And we're not stopping anytime soon.

With your support—as a donor or volunteer—we can continue to serve the uninsured, and give our community hope that, together, we can make it through whatever crisis comes next.

VOLUNTEERS NEEDED:

- **Medical Volunteers:**
Doctors, Nurses, Medical Students, Pharmacists, Pharmacy Techs.
- **Non-Medical Volunteers:**
Admin Support, Fundraising, Leadership



Help us keep our community healthy and resilient.
Make a donation or sign up to volunteer at communityhfc.org

Compassion. **Respect.** Care.

Dear Community Health Free Clinic Supporter:

2020 was a very different year than any of us could have imagined. From a pandemic to an inland hurricane our community has been through a lot. Through it all, Community Health Free Clinic continued serving, caring, and making a difference in the lives of our communities' most underserved and overlooked residents. Please accept our dearest thanks and appreciation as we take a look at what we have been able to accomplish with your help.

In 2020 Community Health Free Clinic:

- Helped more than 4,000 unique individuals.
- Provided over 14,000 services.
- Filled nearly 15,000 prescriptions valued at over \$5 million.
- Received over \$5.5 million in donated goods and services.


As you'll see in the following pages, Community Health Free Clinic was able to stay open throughout the pandemic and was only closed for a few days during the derecho. This was made possible because of the wonderful staff and volunteers who went above and beyond to take care of the most vulnerable in our community.

Thanks to the donors, volunteers, partners, and staff on the following pages we can continue to serve the uninsured, and give our community hope that, together, we can make it through whatever crisis comes next. ***Please consider using the enclosed envelope to help us be here for people in our community who have nowhere else to turn.***




Ben Hoover
Board President




Darlene Schmidt
CEO

Mission Minded

The people making a difference

Current Staff

Vicki Comer, Volunteer Coordinator
Penney Courtney-Meister, Clerical
Barb Eggleston, Prescription Services
Mimz Grabau, Clerical
Jamie Henley, COO
Marilyn Heaverlo, Clerical
Mary Jane McWilliams, Staff Nurse
Marty Miller, Finance
Mary Mosher, Prescription Services
Kate O'Brien-May, Patient Navigator
Amanda Radeke, Patient Navigator
Darlene Schmidt, CEO
Sandra Slaymaker, Patient Navigator
Fran Struck, Dental
Bob Winger, Prescription Services
Lauren Wittenberg, Clerical

Mercy Staff

Jamie Duffy, ARNP
Kara Goslin, PA
Chris Mann, DNP
Liv Sellnau, ARNP
Melinda Yehyaw, PAC



2020 Volunteers

Tarique Abdalla	Sally Brown
Alwali Abdalmahmoud	Riley Bruns
Johanna Abernathy MD	Lynn Bryant RPh
Jan Albury RN	Michelle Canfield
Rick Allan	Jane Carson
Nikhil Anand	Jordyn Cigrand RN
Elisha Andreas RPh	Diana Cira RN
McKenna Angellotti	Craig Clark RPh
Dr. Muhammad Anwer MD	Paulette Clark
Evan Arduser	Judy Cowan RN
Joan Arthurs-Chadima	Ruth Cox RN
Dr. John Banks MD	Judy Crock
Dan Baty	Deborah Dakin
Jann Baustian RN	Darline Davermann-Reid
Harper Bean RN	Kristine Davis ARNP
Erica Bernard RN	Ellie Denlinger RN
Mercy Birindwa	Greg DeWolf
Linda Blank	Alisse Diers Reilly RN
Elizabeth Blocksome RN	Megan D'Mello
Jeanne Bornemann	Barbara Dove
Mark Bornemann	Joyce Downing RN
Peg Bouska PA	Melissa Doyle
Sarah Bouska	Ann Duggan
David Bowen	Angela Dwyer ARNP
Marg Bowen	ARC East Central Iowa
Rosie Bowers	Margie Ebel RN
Karen Brandt	Mary Jo Elam PA-C
Kaylee Bratsch	Jo Marie Elkema
Connie Breiling RN	Susan Erbes
Kim Bro RN	Diane Etienne
Janice Brown RN	Haley Fernandez RN
	Dr. James Flynn MD

Ro Foege	Jason Humble	Sandra McIntosh RN	Jurnie Rosius	Pat Tenhundfeld
Catherine Franck RN	Gingie Hunstad	Haley McLaughlin	Lorrayne Rudish	Elizabeth Terrill
Bonnie Freeberg LPN	Sally Immerfall RN	Dr. Jon McWhinney DDS	Jan Russell	Kathryn Thill
Heather Smith Friedman	Kay Jackson	Kay McWhinney	Matthew Sanford	Faye Thomas
Dr. William Galbraith MD	Kim Jaster	Mary Jane McWilliams RN	Ethan Sauser	Jerry Tiedt
Courtney Garrison	Beverly Johnson	Aimee Meardon-Orris	Lee Schmidt	Judy Toy
Dr. Deborah George MD	Amy Johnson Boyle	Sarah Jo Kelley Merritt	Marv Schmitt	Erin Vandivier
Bethany Gibson RN	Jodee Joslyn RN	Dawn Millard PA-C	Janette Schneider	Joyce Vick RN
Christine Gochenouer LPN	DeAnn Jurgensen RN	Michael Miller	Barbara Schroeder	Victoria Voelkel RN
Mary Goergen	Janet Kaliban	Lisa Morris	Dr. Thomas Schroeder MD	Cathy Walker
Dr. Lydia Goodson DDS	Linda Kaas	Mount Mercy Nursing Students	Brook Schwery	Caren Wasta RN
Anusha Gopalam	Dr. Colleen Keating MD	Mary Mulherin	Alma Selby	Joseph Wells
Adam Grabau	Sara Kendall RN	Amy Muller	Alan Shepley Rph	Amelia Wenner RN
Mary Graff	Jade Kennaway	Dr. Dave Muller MD	Jody Siegrist Rph	Michelle Wenzel ARNP
Kimberly Gregorich ARNP	Karreen Kephart RN	Abey Nawar	Shari Singelstad	Jeanette Werling
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Dr. Michael Hall MD	Nancy Kodros	Esther Olson RN	Debbie Snider RN	Laura Wirth
Jean Hammill PT	Merle Kopel	Jo Osing	Robert Sowadski	Dr. John Wollner MD
Jack Haney	Teresa Krone ARNP	Dr. Donald Paynter MD	Elizabeth Sperfslage	Kim Woods RN
Kalli Harriott RN	Dee Lehman	Dr. Mohammad Payvandi MD	Marie Spieler RN	Paige Zabloudil
Lisa Harvey	Jayden Lemaire	Bev Philpott	Jennifer Stefani	Jenn Zieser
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Ben Hoover	Reyna Martinez-Narhi RPh	Diane Reyland	Bruce Taylor	
Jean Hopp	Dr. Mark Marz DDS	Kendra Ries	Mary Taylor RN	
Susan Hubacek	Helen May		Kevin Techau	
Dr. Scott Huebsch MD	Sharon McCullough RN		Bonnie Tegatz	

Sue Hubacek, RN

Volunteer Spotlight



Our volunteers are the glue that holds Community Health Free Clinic (CHFC) together, and every one of them brings something special to the Clinic. Sue Hubacek, RN, a volunteer at CHFC for the past two years is a shining example — bringing more than 34 years of experience to our team and a commitment to providing consistent and reliable care to members of our community. For this, we honor and celebrate her service.

“Sue’s energetic personality is so reassuring to our patients. In addition to patient care, she assists the doctors and physician assistants with scheduling procedures. She is a joy and a very valuable team player,” says Darlene Schmidt, CEO of CHFC.

Paying it Forward

Not only does Sue believe that CHFC fills a crucial role in meeting the medical needs of individuals in our community, she’s experienced the impact firsthand.

“Community Health Free Clinic was a godsend to my son when he was working full-time; however, he was unable to afford health insurance. He went to CHFC and the staff took such good care of him and the patient navigators assisted him in finding insurance and a primary physician.”

“My grandson also received care at CHFC when he injured his wrist. He also was working full-time and had no health insurance. They treated him, sent him for X-rays, and scheduled him for follow-up appointments, all at no cost. The staff was always very respectful and caring.”

This drives her to continue her volunteering efforts, or as she puts it, simply paying it forward.

Meeting the Needs of our Community During the Pandemic

Throughout the pandemic, CHFC has played an important role in serving the many people who have lost their jobs and insurance, along with those who have large deductibles they cannot afford. Sue says that in addition to this financial support, CHFC is critical to keeping people healthy and ensuring that hospital emergency rooms stay free to care for patients with COVID-19.

“It is also rewarding to see patients that have improved their health through the care given at CHFC. Through follow up appointments, I have seen many patients improve their blood pressure and blood sugar levels. The dental assistance patients receive is also very important,” said Sue.

According to Vicki Comer, Volunteer Coordinator, “Sue has become a major player in our ability to continue to serve the community by taking on several extra shifts. Her willingness to help and calm disposition makes her a wonderful asset to our team during this difficult time.”

In addition to volunteering, Sue is incredibly passionate about her family. She has three children, seven grandchildren, and three greats. Sue is happy that most of them are around Iowa, but sure does enjoy visiting family members in Las Vegas ... especially during the winter. In her spare time, she helps craft greeting cards that are sold to support various missions.

Sue's Call to Action

“I would encourage others to donate their time or resources to CHFC, first of all for the benefit they would personally receive. There is such a need in our community where so many people fall through the cracks of healthcare. I consider it an honor to care for them, and I always go home feeling very good. The CHFC is a very worthwhile facility that depends on financial donations and donations of supplies to continue its very important service in the community.”

Sue, we thank you for giving your time and heart to CHFC.



2020 Covid-19 Response

Through these challenging and unique times, Community Health Free Clinic provided for people in our community who had nowhere else to turn. Like everyone, we had to make changes on how we see patients, but we continued to provide care and medications for those who needed it. We couldn't have done this without the people listed below - people who stepped up in our time of crisis to help others in need.



A huge shout-out to our staff and volunteers who stepped up at the beginning of this crisis to help patients through this difficult time.

Mark Bornemann

Vicki Comer

Jill Comried, CMA

Kris Davis

Jamie Duffy, ARNP

Barb Eggleston, CPhT

JoMarie Elkema, RN

Dr. James Flynn, MD

Bethany Gibson, RN

Kim Gregorich, ARNP

Marilyn Heaverlo

Rose Heetland

Jamie Henley, COO

Sue Hubacek, RN

Dr. Colleen Keating, MD

Karreen Kephart, RN

Chris Mann, DNP

Kathleen Michaels, LPN

Marty Miller

Kate O'Brien-May

Dr. Donald Paynter, MD

Dr. Deborah Ralston, MD

Darlene Schmidt, CEO

Dr. Tom Schroeder, MD

Liv Sellnau, ARNP

Al Shepley, RPh

Jody Siegrist, RPh

Linda Smith

Fran Struck, RDH

Carolyn Stucker

Mary Takes, RN

Cathy Walker

Caren Wasta, RN

Lauren Wieland, RN

Melinda Yehyaw, PAC



Mercy Medical Center regularly provides Community Health Free Clinic with Nurse Practitioners and Physician Assistants but during this crisis also provided us with nurses so that we could continue to provide for the uninsured in our community

Iowa Derecho

On August 10th, 2020 we all learned a new word, derecho. This sudden hurricane-strength windstorm caused severe damage throughout our community.

Community Health Free Clinic was very lucky. We had no damage to the main clinic building and only minor damage at our 715 10th Ave building. We were without power for nine days. The day after the storm we had to move five refrigerators worth of insulin over to Mercy Medical Center to ensure that it would still be useable once the power came back on.

On Monday August 17th the clinic opened back up. With no power and flashlights in hand, a few staff and volunteers helped patients get the medications they needed and directed them where to get help for other needs. In three days we helped over 65 patients get the care they needed while still without power.

A huge shout-out to our staff and volunteers who stepped up at the beginning of this crisis to help patients through this difficult time.

Vicki Comer

Penney Courtney -Meister

Jamie Duffy, ARNP

Rose Heetland

Jaden Henley

Jamie Henley, COO

Chris Mann, DNP

Darlene Schmidt, CEO

Lee Schmidt

Alma Selby

Kai Skaggs, RN

Mary Takes, RN

Melinda Yehyawji, PAC



▲ We had minor damage at our 715 10th Ave location to the building and parking lot fences, as well as several trees down.

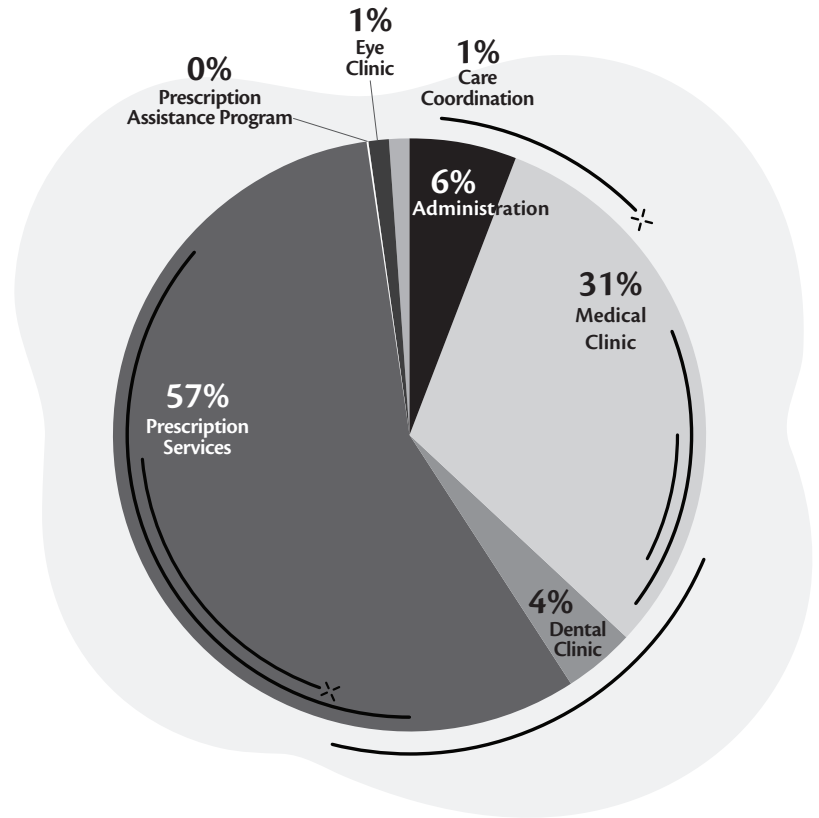
Your Generosity In Action

Financial Report Summary

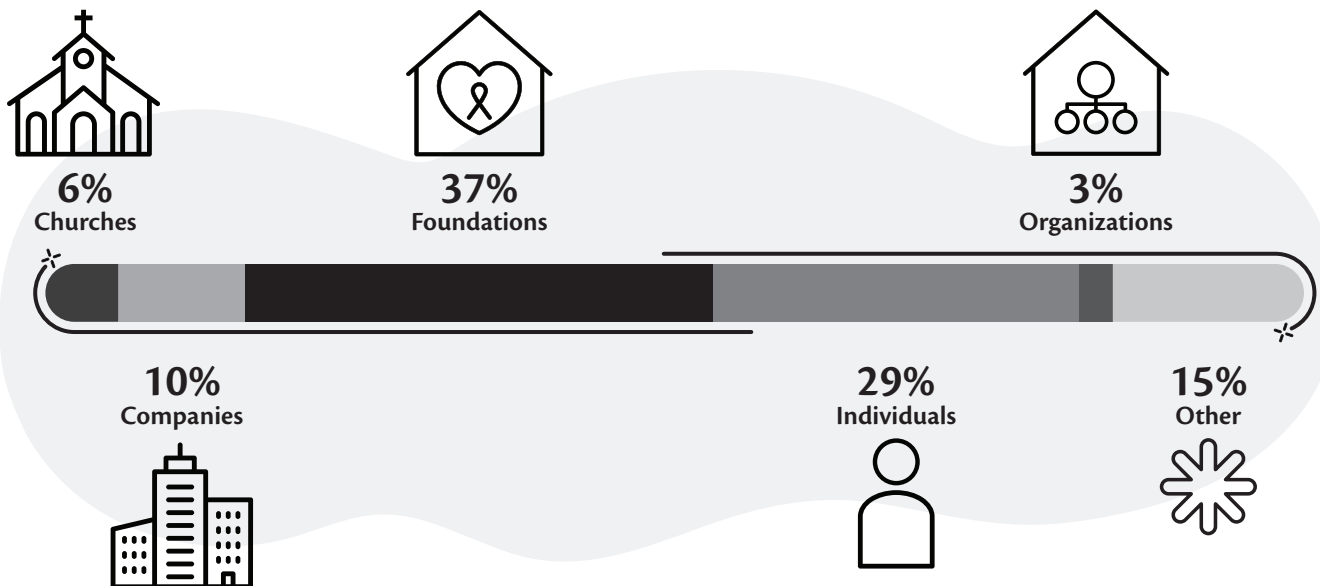
Fiscal Year 7/1/19 - 6/30/2020

Total Cash Receipts	\$807,531
Total Cash Disbursements	\$742,723
Net Cash Income	\$ 64,808

Expenses by Program

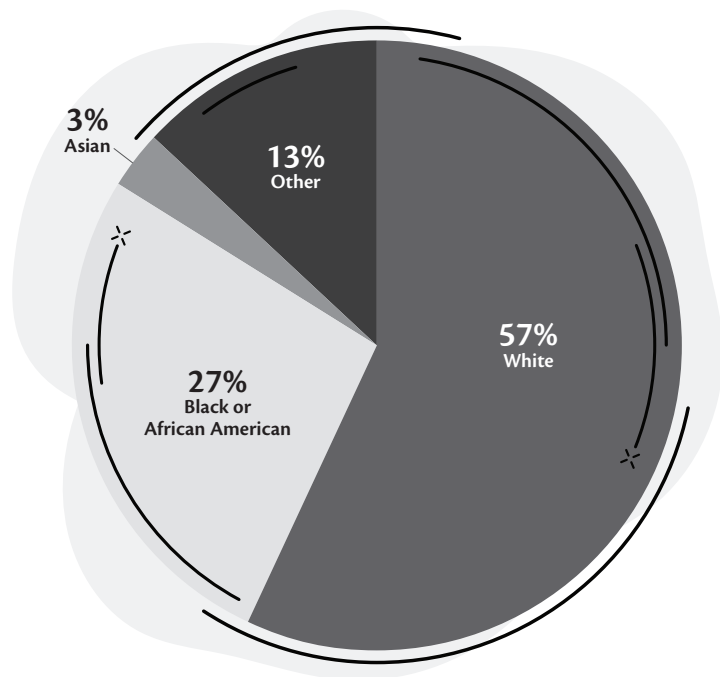
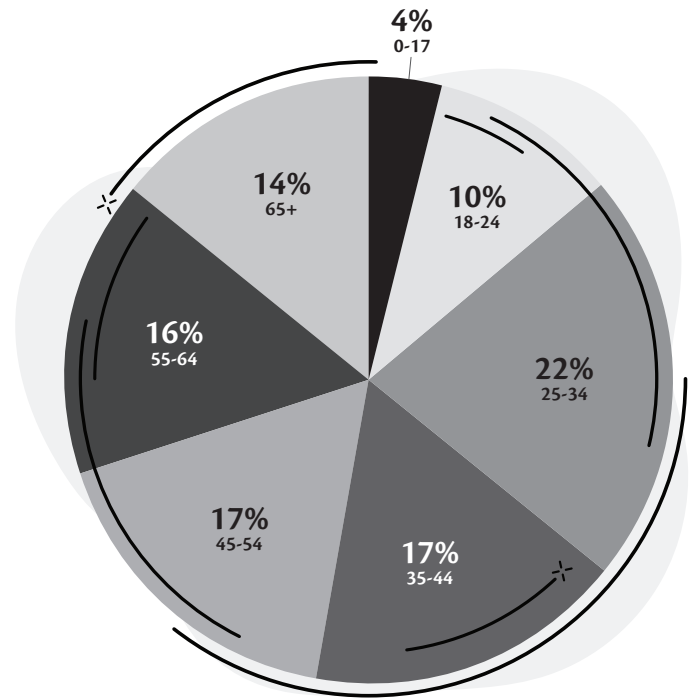
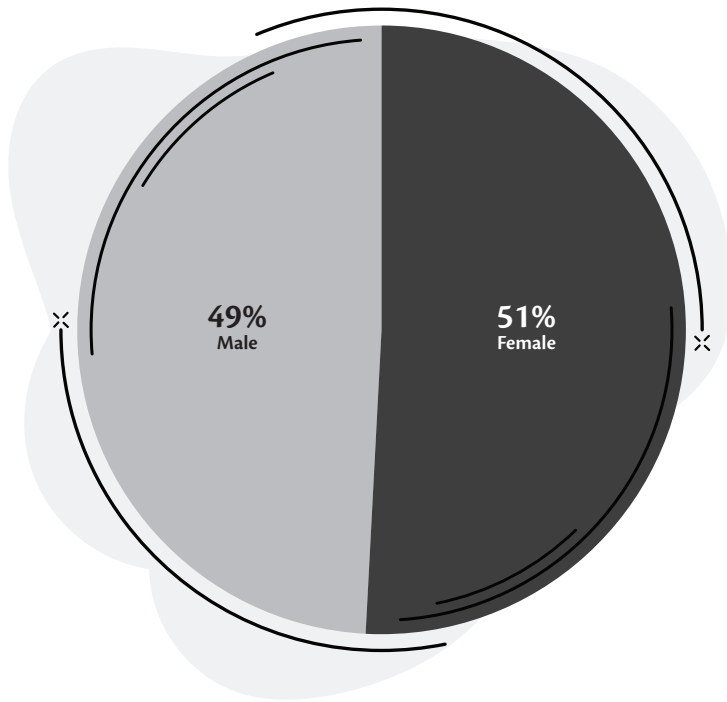


Cash Receipts by Type



Patient Demographics

The People We Serve



4,429 unique patients

were cared for in fiscal year 2020

99% of patients make less than 200% of the Poverty rate.

In-Kind Donations

For the fiscal year 2020, the **value** of these **donated services and materials** beyond volunteer services was **over \$5 million!**

These partners include:

Titanium Partners \$500,000+

Mercy Medical Center

Platinum Partners \$100,000 - \$499,999

Novo Nordisk

SafeNetRx

Unity Point/St. Luke's Hospital

Bronze Partners \$1-\$999

AIM Healthcare

Dermatology Clinic of Iowa, P.C.

Premier Medical Repair Inc.

The McCright Agency

Weland Clinical Laboratories P.C.

John Wollner, MD

Gold Partners \$10,000 - \$99,999

Iowa Eye Center

GlaxoSmithKline

The Gazette

Radiology Consultants of Iowa, PLC

Surgery Center Cedar Rapids

Silver Partners \$10,000 - \$99,999

Circle Computer Resources

Clifton Larson Allen

Dr. Fitzgerald & Associates

Iowa Retina Consultants

Linn County Anesthesiologists P.C.



Appreciated at Every Level

The People Who Donate

Promise \$50,000+

GCRCF - William B. Quarton
United Way of East Central Iowa

Hope \$25,000 to \$49,999

Busse Foundation
Community Health Free Clinic Friends Fund of the
GCRCF
McIntyre Foundation

Compassion \$10,000 to \$24,999

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Linn County Anesthesiologists, P.C.
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Access \$5,000 to \$9,999

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David and Marguerite Bowen

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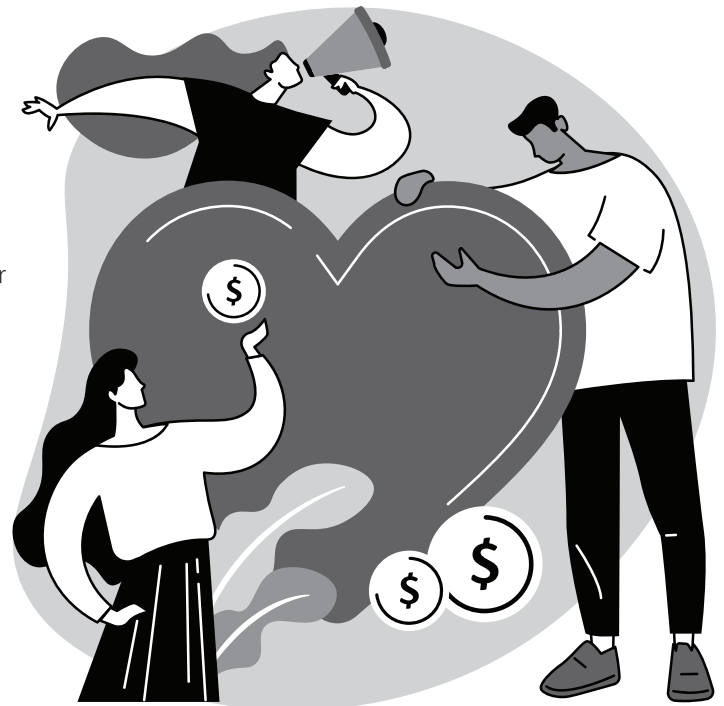
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In 2009, Community Health Free Clinic established The Galbraith Schmidt Society to honor the individuals, families, businesses and organizations who have made a gift of \$5,000 or greater to an endowment fund benefitting CHFC or have included CHFC as a beneficiary of their estate plan in the same amount.

Members of The Galbraith Schmidt Society are recognized in the Annual Report to the Community, as well as on a display in the lobby of the clinic.

When making estate plans, please consider a gift to Community Health Free Clinic. Your financial planner or attorney can assist in determining the best option for you.

If you have already included Community Health Free Clinic in your estate plan, we would like to include you as a part of The Galbraith Schmidt Society.

Please contact Jamie Henley at 319.200.2545
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Mission

To alleviate human pain and suffering by providing access to and delivery of compassionate healthcare.

Vision

A collaborative network with healthcare for all; connecting patients with providers and increasing access to medical homes.

Core Values

Healthcare - Inability to pay should not prevent people from receiving health care.

Respect - All persons deserve to be treated with dignity and respect.

Collaboration - Community partnerships, volunteers and paid staff are essential to accomplish our mission.

Stewardship - Effective utilization of resources permits us to assist more people.

Education - Promoting patient education and healthcare system awareness facilitates improved health and utilization of resources.

Thank you for helping us keep our
community healthy and resilient.

communityhfc.org



Main Clinic

947 14th Avenue SE | Cedar Rapids, IA 52401
319.363.0416

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